



Central Tablelands Water

Business Paper

Ordinary Meeting of
Central Tablelands Water

16 April 2025

Weddin Shire Council
Chambers



Friday, 11 April 2025

Notice to Members

Your attendance is requested at an Ordinary Meeting of Council to be held at the Weddin Shire Council Chambers, Grenfell on Wednesday, 16 April 2025 at 10am.

Agenda

1. Opening Meeting
2. Acknowledgement of Country
3. Recording of Meeting Statement
4. Apologies and Applications for a Leave of Absence by Members
5. Confirmation of Minutes from Previous Meeting(s)
6. Matters Arising from Previous Meetings
7. Disclosures of Interests
8. Public Forum
9. Chairperson's Minute
10. Councillor Representation
11. Notices of Motion
12. Reports of Staff
13. Questions on Notice
14. Confidential Matters
15. Late Reports
16. Conclusion of the Meeting

Yours faithfully

A handwritten signature in blue ink, appearing to be 'Charlie Harris', is positioned above the printed name.

Charlie Harris
General Manager

ACKNOWLEDGEMENT OF COUNTRY

I would like to acknowledge the Wiradjuri people who are the Traditional Custodians of the Land. I would also like to pay respect to their people both past and present and extend that respect to other Aboriginal Australians who are present.

RECORDING OF MEETING STATEMENT

In accordance with the Central Tablelands Water Code of Meeting Practice, this meeting will be audio recorded and will be uploaded to Council's website within 2 weeks after the meeting. The audio recording will allow members of the public to listen to the proceedings of the Council meetings. The objective of this service is to eliminate geographic and other access barriers for the community wishing to learn more about Council's decision making processes. By speaking at the Council Meeting you agree to be audio recorded. Please ensure that if and when you speak at this Council Meeting that you ensure you are respectful to others and use appropriate language at all times. Whilst Council will make every effort to ensure that audio recordings are available, it takes no responsibility for, and cannot be held liable for technical issues beyond its control. Technical issues may include, recording device failure or malfunction, or power outages. Audio recordings are a free public service and are not an official record of Council meetings. Recordings will be made of all Council meetings (excluding confidential items) and published within 2 weeks after the meeting. For a copy of the official public record, please refer to Council's Business Papers and Minutes page on Council's website. Council does not accept any responsibility for any verbal comments made during Council meetings which may be inaccurate, incorrect, defamatory, or contrary to law and does not warrant nor represent that the material or statements made during the meeting are complete, reliable, accurate or free from error. The audio recording is primarily set up to capture the proceedings of the Council meeting and members of the public attending a Council meeting need to be aware they may be recorded as part of the proceedings.

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HELD ON WEDNESDAY 16 APRIL 2025

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13. QUESTIONS ON NOTICE

5. CONFIRMATION OF MINUTES FROM PREVIOUS MEETING

5.1) MINUTES OF THE ORDINARY MEETING HELD ON 19 FEBRUARY 2025

RECOMMENDATION:

That the Minutes of the Ordinary Meeting of Central Tablelands Water, held on 19 February 2025, being minute numbers 25/001 to 25/112 inclusive, be confirmed.

ATTACHMENTS

1. Minutes of the Ordinary Meeting held on 19 February 2025

12. REPORTS OF STAFF

12.1) CARAGABAL WATER SCHEME (WS.SD.2)

Author: General Manager

IP&R Link: Strategic Priority 1: Provide a high quality and reliable drinking water supply

RECOMMENDATION:

That Council:

1. Note the report on the Caragabal Water Scheme.
2. Write to the Caragabal user group notifying them that CTW will not proceed with a full business case.
3. Write to the Minister for Water, The Hon. Rose Jackson, MLC and describe the outcomes of the feasibility study and request support for the village of Caragabal.
4. Continue to support Weddin Council in advocating for Caragabal's access to a suitable potable water supply.

REPORT

Caragabal is a small rural community within the jurisdiction of Weddin Shire Council. Caragabal, and rural properties in proximity, rely solely on rainfall and surface water runoff for domestic water and stock usage. Untreated water for human consumption is predominantly sourced from rainwater tanks at each property. The township also has a community water scheme that supplies non-potable water to each property, and this is typically used for irrigation and toilet flushing.

The non-potable supply is solely reliant on extraction of water from Caragabal Creek to a raw water storage dam, from where water is distributed to town. This supply is not reliable during periods of drought.

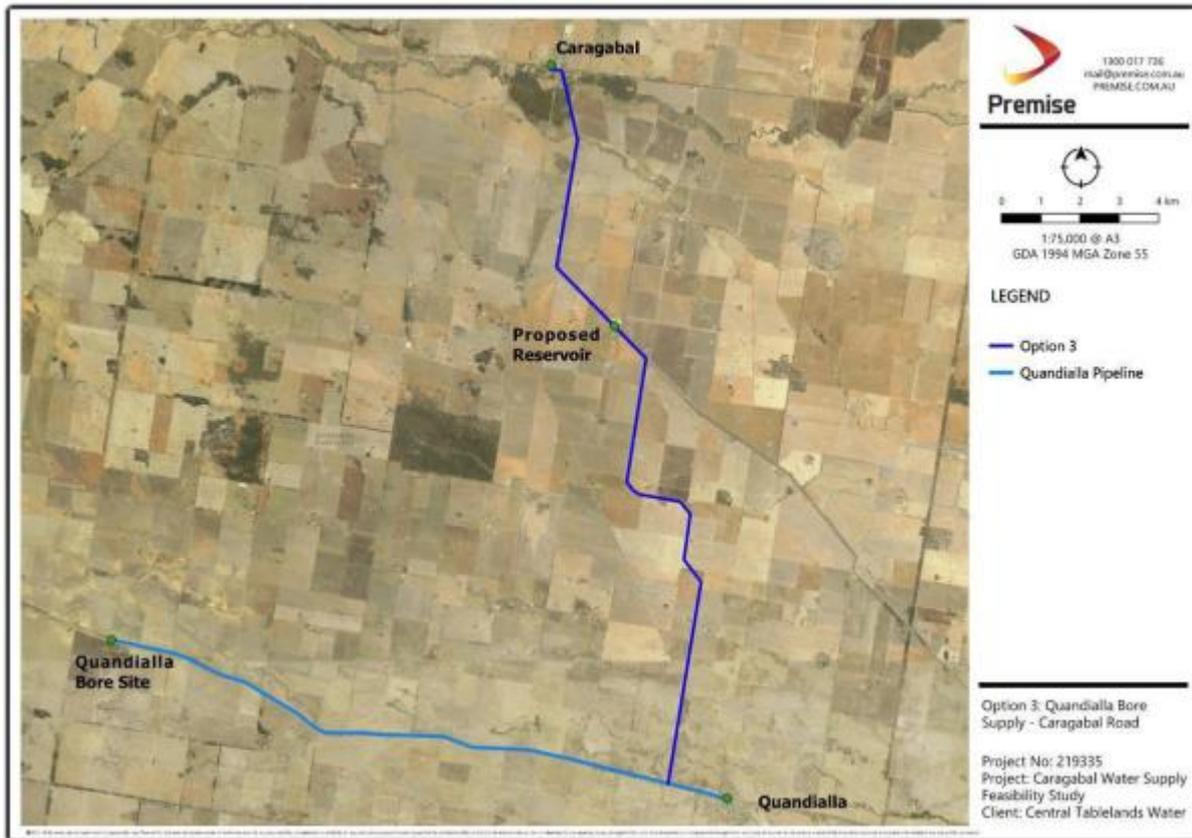
In 2019, Central Tablelands Water (CTW), in conjunction with the Caragabal community, were granted funding from the NSW Government to investigate the feasibility of a reliable potable water supply for the community of Caragabal, including several possible rural connections depending on the preferred option.

The study identified and investigated the feasibility of options for providing a secure potable water supply to Caragabal. Option 3 was identified as the most economically viable option that satisfied the project objectives, and it was recommended that this option be further investigated for funding and implementation with CTW as owner/operator of the scheme.

Option 3 utilises the first 15km of the Quandialla pipeline, it then follows along Caragabal Road for approximately 13.3km to where there is a high point on the alignment. A ground-level reservoir is placed at this location, from where the water then gravitates to Caragabal and feeds directly into a network comprising approximately 4.1km of distribution pipework. Water would be re-chlorinated at the reservoir outlet and high-level analysis shows that there would be enough pressure from this elevation to achieve a minimum pressure of 20m head to the Caragabal network.

Rural properties would connect where possible and each would have its own storage tank at or close to the connection. Water would be metered at the connection point. The water would

be allocated as Stock and Domestic water. The alignment provided by this option would allow for provision of rural property connection located in proximity to Caragabal Road. The below figure shows the pipeline alignment for this option.



In 2020, Option 3 had an estimated capital cost of \$4.13M and an annual operational cost of \$42,000. General support for this option was indicated by the results of the survey completed at the community consultation session in October 2020. Without any capital subsidy (government grant), the estimated annual costs at the time for Option 3 were:

- Town connection \$1,994 per annum
- Rural connection \$14,595 per annum

The viability of providing a potable water supply scheme that is deemed affordable is influenced by the consumption and number of connections able to be provided to rural properties. The level of government funding that could be sourced for the project and ongoing operational funding would also determine the affordability of the scheme.

The attached report provides some background to the feasibility of the scheme. However, the report does not take into consideration factors such as:

- The requirement to undertake a full risk assessment workshop with NSW Health and DCCEEW of the proposal and the options. This assessment usually looks at the areas that are likely to cause health risks and identify mitigation measures.
- The workshop will also consider the requirement to comply with the Health Based Targets (HBT) and the additional treatment required, i.e. additional barriers likely to be in the form of ultra filtration and / or UV being added to the existing system to provide further treatment to achieve log reduction values required with the new HBT.
- Anything we do for Caragabal we will have to be duplicated for the Quandialla system due to it coming from the same source and the need to do Section 60 approval works. This will

mean large enough additional treatment and monitoring to suit both Caragabal and Quandialla.

- The feasibility study does not recognise the additional costs to CTW. These will be depreciation, operations to include the regulatory sampling and testing requirements,
- The report doesn't mention costs to renew the reticulation, i.e. who owns it, what condition it is in, is it required to be replaced, can it provide the flow and pressures to meet our current levels of service (flow and pressure across the entire reticulation)?
- Variability of water sales, specifically to rural customers. This makes it nearly impossible to model costs as in wet years rural customer demand can be zero for years (such as what we are currently experiencing on some rural meters).
- If the scheme could secure 100% grant funding for the capital costs, the likely TRB will be greater than \$2k per year and higher based on the HBT outcomes. This would not be considered affordable for a rural community and therefore places a risk of cross subsidisation with the current customer base to recover the shortfall on this scheme.
- CTW would have to revise our Drinking Water Management System and Developer Servicing Plan (section 64 charges) to include Caragabal, again likely to be unaffordable for any new development.
- There has been no consideration if the water should be potable supply (i.e. suitable for human consumption) or raw water. However, the residences are likely to consume the water due to cross connections, etc., a risk unlikely to be acceptable for CTW to supply the water as a raw water supply.

These items will need to be factored into the development of a full business case to determine the likely typical residential bill and cost benefit ratio. This is not expected to produce a case that provides ongoing affordable water to the residence of Caragabal.

The question of who is responsible for providing potable water to our smaller villages in rural areas that may have options to connect to potable supplies from further afield should be a question the State and Federal Governments must answer. The Caragabal water scheme is an example that characterises this challenge we face.

The productivities commissioners report into the review of funding models for local water utilities highlights the risks of financial sustainability going forward for Local Water Utilities (LWUs). There are options the government are looking into, specifically the Community Service Obligation (CSO). Unfortunately, the report is silent on those communities not yet serviced by potable water. There needs to be recognition of this in future State (and Federal) policy on the topic of how to provide potable supply to these communities at an "affordable" price.

The General Manager has met with Weddin Council General Manager and Mayor to discuss the above matters. Whilst CTW are not able to support the proposal at this time, we would continue to advocate and collaborate with Weddin Council on how to best support the Caragabal community.

BUDGET IMPLICATIONS

The feasibility study was fully funded under previous financial year funding. There are no other funding allocations for progressing this project.

POLICY IMPLICATIONS

N/A

ATTACHMENTS

- 1 Caragabal Water Supply Project Benefits Realisation and Economic Analysis_Draft - Dec 2023 23 Pages

12.2) POLICY REVIEWS - CODE OF CONDUCT POLICY AND CODE OF MEETING PRACTICE (CM.PL.1)

Author: Corporate Service Manager
IP&R Link: – 1.2: Compliance and Regulation

RECOMMENDATION:

That Council:

1. Note the report;
2. Endorse the Code of Conduct policy and Code of Meeting Practice, and place them on public display for a period of 28 days; and
3. If no substantial submissions are received during the public display period, the documents be adopted.

REPORT

The following reports are reviewed and presented for Councils endorsement.

Code of Conduct Policy

The only changes required to this policy are:

- An introduction to the Code of Conduct, and
- The replacement of the 2018 Office of Local Government Model Code of Conduct with the 2020 Model Code of Conduct.

Code of Meeting Practice

There are no changes to the Code of Meeting Practice.

BUDGET IMPLICATIONS

Any costs associated with these policies are incorporated into the current budget.

POLICY IMPLICATIONS

Nil

ATTACHMENTS

- 1 DRAFT CTW-PR002 Code of Conduct Policy
- 2 Code of Meeting Practice

12.3) DELEGATIONS OF AUTHORITY FOR THE CHAIRPERSON AND GENERAL MANAGER (CA.ME.1)

Author: Corporate Service Manager
IP&R Link: – 1.2: Compliance and Regulation

RECOMMENDATION:

1. That Council revoke the delegation from 2022 for the Chairperson and General Manager, and approve the delegation as presented to Councillors at this meeting.

REPORT

To allow the Chairperson and General Manager to undertake their duties of the role prescribed by the *Local Government Act 1993* (LG Act) and the General Manager's contract of employment, Council may delegate to the position of General Manager any of the functions granted to it under the LG Act or any other Act, except for those functions listed in *section 377* of the LG Act ([Local Government Act 1993 No 30 - NSW Legislation](#)).

Any delegations made by Council under section 377 must be reviewed within the first 12 months of each term of office. The delegation to the Chairperson and General Manager made by the previous term of Council is now due for review following the local government elections in September 2024.

Refer to Attachment 1 for the Delegations of Authority for the Chairperson and General Manager. This document includes 'track changes' to highlight minor changes made to the existing Delegations Instrument.

This document is presented to Council for adoption in accordance with the Local Government Act.

BUDGET IMPLICATIONS

Nil

POLICY IMPLICATIONS

Nil

ATTACHMENTS

- 1 Delegations of Authority for the Chairperson and General Manager 8 Pages

12.4) STATE OF THE REGION (PREVIOUSLY END OF TERM) REPORT (GO.PR.1)

Author: Corporate Service Manager

IP&R Link: – : Review and update strategic business plan (SBP) in accordance with applicable regulatory best practice guidelines.

RECOMMENDATION:

That Council:

1. Endorse the State of the Region report covering the period 2021/22 to 2023/24, and
2. Place it on Council's website.

REPORT

In accordance with the NSW Office of Local Government Integrated & Reporting Guidelines, all County Councils should present and endorse a State of the Region (formerly known as the End of Term) Report at the second meeting of a newly elected Council.

Attachment 1 is the State of the Region report covering the period 2021/22 to 2023/24.

Once Council endorses this report, it will be placed on Council's website.

BUDGET IMPLICATIONS

Nil

POLICY IMPLICATIONS

Nil

ATTACHMENTS

- 1 State of the Region Report

12.5) DELIVERY PROGRAM PROGRESS REPORT (FM.PL.1)

Author: Corporate Service Manager
IP&R Link: Strategic Priority 1: Provide a high quality and reliable drinking water supply – Strategic Priority 2: An efficient, sustainable and customer focused organisation – Strategic Priority 3: Regional leadership and collaboration

RECOMMENDATION:

That Council note the Delivery Program 2022-2026 progress report as at March 2025.

REPORT

This report relates to and provides information regarding Council's progress in achieving the strategic outcomes prescribed in Council's Integrated Planning and Reporting Delivery Program 2022-2026. It provides information on the performance of Council's strategic objectives in a streamlined summary aligned directly with Council's Delivery Program 2022-2026.

In accordance with Section 404(5) of the *Local Government Act 1993*, the General Manager must ensure that regular reports are provided to Council as to progress with respect to the achievement of the principal activities detailed in the Delivery Program.

This report has been compiled in consultation with management and staff.

A copy of the Delivery Program Progress Report as at March 2025 is attached.

BUDGET IMPLICATIONS

Nil

POLICY IMPLICATIONS

Nil

ATTACHMENTS

- 1 Delivery Program Progress Report as at March 2025

12.6) COMMUNICATIONS ENGAGEMENT STRATEGY (CM.PO.1)

Author: Corporate Service Manager
IP&R Link: – 2.1.1: Review and update community/stakeholder engagement strategy.

RECOMMENDATION:

That Council:

1. Note the report;
2. Endorse the Communications Engagement Strategy and place it on public display for a period of 28 days; and
3. If no substantial submissions are received during the public display period, the Communications Engagement Strategy be adopted and placed on Councils website.

REPORT

In accordance with section 402A of the Act and the Office of Local Government IP&R Framework, a Communications Engagement Strategy must be prepared, adopted, and implemented, based on social justice principles, for engagement with the local community to support council in developing its plans and determining key activities.

CTW's Communications Engagement Strategy has been reviewed with minor changes.

It is presented to Council for endorsement.

BUDGET IMPLICATIONS

Any financial implications will be included within the 2025/26 budget.

POLICY IMPLICATIONS

Nil

ATTACHMENTS

- 1 Community Engagement Strategy

12.7) PERFORMANCE OF COUNCIL'S SYSTEMS (WS.MO.4)

Author: Project Manager
IP&R Link: Strategic Priority 1: Provide a high quality and reliable drinking water supply – Strategic Priority 2: An efficient, sustainable and customer focused organisation – 2.1.3: Review and update levels of service and report on performance.

RECOMMENDATION:

That Council note the information in the report.

REPORT

FROM 01/2/2025 to 31/03/2025

a) Main Breaks

Location		Date	Size / Type	Comment
Manildra	Boree St	01/02/2025	100mm AC	DNR
Canowindra	Nyrang Creek	12/02/2025	80mm PVC	DNR
Blayney	Binstead St	14/02/2025	85mm steel	DNR
Blayney	Queen St	19/02/2025	100mm AC	R&RP
Canowindra	Nyrang Creek – The Pines	25/02/2025	100mm AC	DNR
Canowindra	Bluebell St	27/02/2025	100mm PVC	R&RP
Carcoar	TMB	04/03/2025	250mm Cast iron	R&RP
Cargo	TMU After Pumps	13/03/2025	100mm AC	DNR
Canowindra	TMC - Tattyoons	24/03/2025	180mm steel	DNR
Canowindra	Nyrang Creek - Dairy	27/03/2025	80mm PVC	DNR
Nth Canowindra	Traves Lane	28/03/2025	100mm AC	DNR
Sth Canowindra	Icely St	28/03/2025	100mm AC	DNR
Cudal	Hazeltons Line	11/02/2025	100mm AC	DNR
Cudal	Hazeltons Line	17/03/2025	100mm AC	DNR

Typical repairs examples



Notes:

CTW Mains (Trunk & Retic) Break score of 14/573km == 2.44/100km.

Rolling Value across 12mths = =9.24/100km which is lower than the 2022-23 NSW State

Median benchmark of 12.56 breaks/100km.

b) Service Activities and Requests

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
BLAYNEY	29	13	11	13	0.84%	1547
BURST METER	0	0	0	0	0.00%	
CHECK METER READING	0	1	0	2	0.13%	
DIRTY WATER COMPLAINT	10	0	2	1	0.06%	
LEAKING HYDRANT	1	0	0	0	0.00%	
LEAKING METER	11	2	0	3	0.19%	
LEAKING SERVICE	0	2	4	4	0.26%	
LOW PRESSURE COMPLAINT	1	1	0	1	0.06%	
MAIN BREAK	4	0	0	1	0.06%	
MAINTENANCE - GENERAL	1	0	1	0	0.00%	
METER NEW / REPLACEMENT	0	1	4	1	0.06%	
METER NOT SHUTTING OFF	0	6	0	0	0.00%	
PATHCOCK FAILURE	1	0	0	0	0.00%	
STOP VALVE FAILURE	0	0	0	0	0.00%	
Total Complaints = 13						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
CANOWINDRA	13	29	18	20	1.79%	1116
CHECK METER READING	1	3	0	3	0.27%	
DIRTY WATER COMPLAINT	1	0	0	0	0.00%	

LEAKING METER	3	5	3	3	0.27%	
LEAKING SERVICE	4	9	9	7	0.63%	
LOW PRESSURE COMPLAINT	2	1	1	1	0.09%	
MAIN BREAK	0	5	0	3	0.27%	
MAINTENANCE - GENERAL	2	2	2	1	0.09%	
METER NEW / REPLACEMENT	0	0	0	0	0.00%	
METER NOT SHUTTING OFF	0	1	2	2	0.18%	
PATHCOCK FAILURE	0	1	0	0	0.00%	
NO WATER COMPLAINT	0	2	1	0	0.00%	
Total Complaints = 20						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
CARCOAR	2	1	3	2	1.39%	144
CHECK METER READING	0	1	1	1	0.69%	
LEAKING METER	0	0	1	0	0.00%	
LEAKING SERVICE	1	0	1	0	0.00%	
LOW PRESSURE COMPLAINT	0	0	0	1	0.69%	
MAIN BREAK	1	0	0	0	0.00%	
METER NOT SHUTTING OFF	0	0	0	0	0.00%	
NO WATER COMPLAINT	0	0	0	0	0.00%	
Total Complaints = 2						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
CARGO	1	4	0	4	0.00%	168
LEAKING METER	1	1	0	2	1.19%	
LEAKING SERVICE	0	3	0	1	0.60%	
DIRTY WATER COMPLAINT	0	0	0	1	0.60%	
MAIN BREAK	0	0	0	0	0.00%	
NO WATER COMPLAINT	0	0	0	0	0.00%	
METER NEW / REPLACEMENT	0	0	0	0	0.00%	
Total Complaints = 4						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
CUDAL	6	9	9	8	3.21%	249
BURST METER	0	0	0	1	0.40%	
LEAKING METER	3	6	2	2	0.80%	
LEAKING SERVICE	3	0	5	4	1.61%	
MAIN BREAK	0	1	0	0	0.00%	

MAINTENANCE – GENERAL	0	2	0	0	0.00%	
METER NEW / REPLACEMENT	0	0	1	0	0.00%	
METER NOT SHUTTING OFF	0	0	0	1	0.40%	
PATHCOCK FAILURE	0	0	1	0	0.00%	
Total Complaints = 8						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
EUGOWRA	9	15	11	6	1.36%	442
CHECK METER READING	0	3	1	1	0.23%	
DIRTY WATER COMPLAINT	0	0	1	0	0.00%	
LEAKING HYDRANT	0	1	1	0	0.00%	
LEAKING METER	1	3	1	2	0.45%	
LEAKING SERVICE	1	4	5	1	0.23%	
LOW PRESSURE COMPLAINT	0	0	1	0	0.00%	
MAIN BREAK	1	1	0	1	0.23%	
MAINTENANCE – GENERAL	2	1	0	1	0.23%	
METER NEW / REPLACEMENT	3	0	1	0	0.00%	
METER NOT SHUTTING OFF	0	1	0	0	0.00%	
NO WATER COMPLAINT	0	1	0	0	0.00%	
QUALITY COMPLAINT	1	0	0	0	0.00%	
Total Complaints = 6						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
GRENFELL	15	15	19	13	0.98%	1326
BURST METER	1	0	0	1	0.08%	
CHECK METER READING	1	1	2	1	0.08%	
CUSTOMER DAMAGED METER	1	0	0	0	0.00%	
DIRTY WATER COMPLAINT	0	1	4	1	0.08%	
HYDRANT LEAKING	1	0	0	0	0.00%	
LEAKING METER	3	5	2	2	0.15%	
LEAKING SERVICE	2	7	5	4	0.30%	
LOW PRESSURE COMPLAINT	3	0	0	0	0.00%	
MAIN BREAK	0	0	1	0	0.00%	
MAINTENANCE – GENERAL	1	0	2	2	0.15%	
METER NEW / REPLACEMENT	0	0	0	0	0.00%	
METER NOT SHUTTING OFF	1	0	2	0	0.00%	
NO WATER COMPLAINT	0	0	0	0	0.00%	
PATHCOCK FAILURE	1	0	0	1	0.08%	
QUALITY COMPLAINT	0	1	1	1	0.08%	
STOP VALVE FAILURE	0	0	0	0	0.00%	

Total Complaints = 13

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
LYNDHURST	1	0	2	1	0.57%	174
CHECK METER READING	0	0	0	0	0.00%	
DIRTY WATER COMPLAINT	0	0	0	0	0.00%	
LEAKING METER	0	0	0	0	0.00%	
LEAKING SERVICE	0	0	0	1	0.57%	
LOW PRESSURE COMPLAINT	0	0	0	0	0.00%	
MAINTENANCE – GENERAL	0	0	1	0	0.00%	
METER NEW / REPLACEMENT	0	0	1	0	0.00%	
NO WATER COMPLAINT	1	0	0	0	0.00%	
Total Complaints = 1						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
MANDURAMA	2	4	1	3	2.65%	113
CHECK METER READING	0	0	0	1	0.88%	
LEAKING METER	0	3	0	0	0.00%	
LEAKING SERVICE	1	0	0	1	0.88%	
LOW PRESSURE COMPLAINT	0	0	0	0	0.00%	
MAIN BREAK	0	0	0	1	0.88%	
MAINTENANCE – GENERAL	0	1	1	0	0.00%	
NO WATER COMPLAINT	1	0	0	0	0.00%	
Total Complaints = 3						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
MANILDRA	2	4	1	8	6.19%	288
CHECK METER READING	0	0	1	0	0.00%	
CUSTOMER DAMAGED METER	0	0	0	1	0.88%	
LEAKING METER	0	0	0	1	0.88%	
LEAKING SERVICE	1	2	0	5	4.42%	
LOW PRESSURE COMPLAINT	1	0	0	0	0.00%	
HYDRANT LEAKING	0	1	0	0	0.00%	
MAIN BREAK	0	0	0	0	0.00%	
METER NEW / REPLACEMENT	0	1	0	1	0.88%	
QUALITY COMPLAINT	0	0	0	0	0.00%	
Total Complaints = 8						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
MILLTHORPE	4	3	4	5	1.06%	470
BURST METER	0	0	0	0	0.00%	
CHECK METER READING	0	1	0	0	0.00%	
LEAKING METER	1	0	1	4	0.85%	
LEAKING SERVICE	1	0	0	0	0.00%	
LOW PRESSURE COMPLAINT	0	1	0	0	0.00%	
DIRTY WATER COMPLAINT	0	1	0	0	0.00%	
LOW PRESSURE COMPLAINT	0	0	1	0	0.00%	
MAIN BREAK	0	0	1	0	0.00%	
MAINTENANCE - GENERAL	1	0	0	0	0.00%	
METER NEW / REPLACEMENT	0	0	1	1	0.21%	
QUALITY COMPLAINT	1	0	0	0	0.00%	
Total Complaints = 5						

ACTIVITIES				THIS PERIOD		Total Meters
	2022	2023	2024	2025	% of Total meters	
QUANDIALLA	0	2	0	1	0.98%	102
METER NOT SHUTTING OFF	0	1	0	0	0.00%	
LEAKING SERVICE	0	1	0	1	0.98%	
Total Complaints = 1						

TOTAL ACROSS CTW TOWNSHIPS	84	99	79	84	1.61%	6139
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Notes:

1. Comparison years use data from the same period ie. 1st February to 31st March.
2. Total Meters is the number of meters connected to properties.
3. CTW complaint rolling value score across 12mths == 3.25, which is lower than the 2022-23 NSW State median of 9.5 complaints/1000 connections.
4. CTW Total Service Activities and Requests score == 1.61%, which is below CTW benchmark of 5% across all townships.

c) Lake Rowlands

The current level of Lake Rowlands Dam is 82% (8-4-25) with the Dam’s scour valve closed.

d) Water Services

Since 1st December 2024 there have been 3 new connections, 0 Reconnections & 1 disconnections.

There have been 59 Elster meters changes & 0 smart/digital meter changes.

e) Water transfer through CTW □ OCC pipeline

No water has been transferred to, or from, Orange using this pipeline.

BUDGET IMPLICATIONS

Nil.

POLICY IMPLICATIONS

Nil.

ATTACHMENTS

Nil.

12.8) MAINTENANCE OF COUNCIL'S SYSTEMS (WS.MO.4)

Author: Project Manager
IP&R Link: Strategic Priority 1: Provide a high quality and reliable drinking water supply – 1.1.2: Review, update and implement existing maintenance program. – 1.1.4: Undertake regular water meter replacement program. – 1.5: Efficient use of water

RECOMMENDATION:

That Council note the information in the General Report.

REPORT**GENERAL REPORT**

- a) Meter Reading
Meter reading for the 2024-25 financial year continues in accordance with CTW's meter reading schedule.
- b) Meter Change Program
There have been Fifty-Nine (59) water meter changes since the previous reporting period.
- c) Water Filtration Plants & Associated Ancillary Plants
Blayney Water Treatment Plant (BWTP) and Carcoar Water Treatment Plant (CWTP) has maintained their full operational performance. BWTP and CWTP Fluoride package plants have maintained their full operational performance. BWTP and CWTP Chlorination package plants have maintained their full operational performance.
- d) Pump Stations
Cleaning of pump stations listed under general maintenance has continued throughout the supply network over the past months. A new replacement pump ordered for the Canomodine scheme. Eugowra pump station is being recommissioned.
- e) Drinking Water Quality
All other Critical Control Points for the delivery of drinking water from CTW's Water Treatment Plants have been met.
- f) Trunk Mains
Ongoing telemetry monitoring of Trunk Mains continue as part of daily observations.
- g) Hydrants
Ongoing inspections and maintenance requirements have continued throughout towns on the CTW supply network during the previous three months.
- h) Rural Scheme renewals
No renewals have been undertaken yet for 2024-25 financial year.
- i) Reticulation main renewals

Reticulation mains renewal have continued in the Blayney and Canowindra areas.

BUDGET IMPLICATIONS

Nil.

POLICY IMPLICATIONS

Nil.

ATTACHMENTS

Nil.

12.9) PROJECT UPDATES (CA.PJ.1)

Author: General Manager
IP&R Link: Strategic Priority 1: Provide a high quality and reliable drinking water supply

RECOMMENDATION:

1. That Council Note the update on the various projects currently underway.

REPORT**Water Loss Management**

This project is continuing with commencement of commissioning of the newly installed flow meters. The flow meter at the inlet to Canodmine pump station is now completed and trending on our Telemetry system. We have some complications with our existing Remote Terminal Unit (RTU) being able to send instantaneous and totalized flows and this is being worked on with our Telemetry contractor.

Sub Regional Town Water Management (SRTWS)

The steering committee of the SRTWS met to review the findings of the work completed to date with the options on source water and meeting future water security. Each utility (Cabonne, CTW and Orange) secure yield was measured and source water was measured separately including options into the future. The utilities were also modelled as if there were interconnecting pipelines sufficient to transfer water from various sources to meet the demand. The work has identified that if the utilities work together that the increase to our water security is significant enough to meet the current demand as well as the 30 year demand. The project is nearing completion with a full report scheduled for completion by end of June.

Lake Rowlands Source Water Strategy

Water NSW have provided the draft catchment management plan, now called the Source Water Strategy (SWS) has been reviewed by the General Manager and sent back to Water NSW for comment. It is likely that more resources will need to be obtained to complete the full actions identified in the SWS. Once the document is finalised further development of the action plan will be required, and additional funds will need to be made available for the implementation.

The SWS when implemented will require additional time and funds to fully implement. We intend to review the obligations within the plan to priorities the requirements and develop the plan within a sustainable approach. Additional equipment such as instruments that would enable the ability to undertake depth profiling of the dam to determine seasonal influences and predictability to improve water treatment processes would be required. The financial impact of the implementation is not yet known.

It will be an objective to complete the SWS by end of financial year.

Belubula Water Security Project

The Belubula Water Security Project (BWSP) is being undertaken by Department of Climate Change Energy Environment and Water (DCCEE) through funding from the NSW State and Federal Governments. The project is considering four key options.

1. New Pipeline Between Lake Rowlands Dam and Carcoar Dam

- Transfer capacity: up to 2 gigalitres of water per year.

2. Raising the Lake Rowlands Dam Wall

- Increase storage capacity from 4.5 gigalitres to 8 gigalitres.

3. New Dam Construction Downstream of Lake Rowlands

- Location: 2.5 kilometers downstream.
- Purpose: Additional storage and water security.

4. Operational Rules for an Interregional Pipeline

- Connection: Belubula and Macquarie valleys.

The project met a milestone where the 4 options could be considered with a review of the initial studies to provide a high-level assessment of each option. The considerations were engineering, environment, heritage, and hydrology. The initial workshop has shown the complexity of the various options, and a further workshop is scheduled for May with the intention to complete the shortlisting process.

The project problem statements continue to be refined to ensure the outcomes are achieved.

The departments water group completed stakeholder engagement through community consultation with various drop-in information sessions in Bathurst, Blayney, Canowindra, Orange and an online webinar in late March, early April. The information sessions are intended to provide opportunities for community members to learn more about the project and ask questions and provide feedback to the project team.

Drinking Water Management System Audit Readiness Review

CTW were one of the first utilities in the Central NSW JO alliance to undertake the Drinking Water Management Audit readiness review. This review looked at how our systems and processes align with our Drinking Water Management System (DWMS), and the 12 Elements of the Australian Drinking Water Guidelines. The review provided a report showing a summary table of areas where excellence or risk identified, Opportunities for improvement and Recommendations.

The scope for the audit readiness review is the adequacy and implementation of the CTW Drinking Water Management System (DWMS) under the requirements of the NSW Public Health Act 2010 and Public Health Regulation 2022.

Key items included in the audit include:

- Effectiveness of DWMS implementation.

- Critical Control Points (CCP) performance, including record keeping and response to exceptions.
- Adequacy of standard operating procedures (SOPs).
- Any changes to the DWMS that should be submitted to NSW Health.
- Incident management procedures.
- Training, mentoring and support for staff to familiarise them with SOPs and CCPs.

Of the 72 criteria being reviewed there were 6 non-compliance, including 5 non-compliant (non-material) and 1 non-compliant (material). The one non-compliance material was related to updating of the contact numbers in the DWMS not being reviewed regularly.

Overall, CTW operational staff have achieved a positive result in the audit, and should be commended for the work undertaken to demonstrate our systems are validating that we continue to provide quality potable water.

BUDGET IMPLICATIONS

23/24 Operations plan

POLICY IMPLICATIONS

Nil

ATTACHMENTS

Nil.

**10.10) FINANCIAL MATTERS - INVESTMENT REPORT AS AT 31 MARCH 2025
(FM.BA.1)**

Author: Director Finance & Corporate Services
IP&R Link: – 2.3.1: Manage the risk management framework including the risk register. – 2.2: Sound Financial management – 2.2.1: Review and update long term financial plan (LTFP).

RECOMMENDATION:

That the information in relation to Cash and Investments at 31 March 2025 be noted.

REPORT**Cash and Investments**

The investment summary below represents Council's total investments as of 31 March, 2025 in accordance with clause 212 of the Local Government (General) Regulation 2005 and Section 625 of the Local Government Act 1993.

The above investments have been made in accordance with the Local Government Act 1993, the Local Government General Regulation 2005 and Council's Investment Policy.



Peter McFarlane
Responsible Accounting Officer

INVESTMENT COMMENTARY

With the deferral of a number of capital projects as reported at the December, 2024 Quarterly Budget Review Statement the level of cash and investments has risen. This has resulted in higher levels of restricted cash due to lower planned transfers from the Infrastructure Reserve (restriction). This trend is expected to continue until the end of the 24/25 financial year. It is noted that most of Council's cash and investments are made up of restricted cash that has been set aside for a specific purpose.

Broad economic conditions have become increasingly uncertain since the last investment report. The uncertain outlook for the US and world economy following the recent imposition of widespread tariffs by the US Government has resulted in an extensive fall in equity markets around the world. At this time it is not known of the economic impacts of these tariffs will have on Australia. However, a significant slowdown in the economies major trading parties such as China and Japan has the potential to impact economic growth.

Financial markets have reacted to this uncertainty by the narrowing of credit spreads with the result that interest rates offered on term deposits has fallen over the recent month.

The February 2025 monthly Consumer Price Index recording of a 2.4% increase was the lowest inflation result since the first quarter of 2021.

Taking into account the low inflation rate and high level of global uncertainty there is an expectation of a cut in the cash rate at the May meeting of the Reserve Bank. If the US goes

into recession or slows significantly following the imposition of widespread tariffs, it is possible that a further 2 or 3 cash rate reductions may occur before the end of this calendar year.

In these circumstances further reductions in term deposit interest rates on offer over the course of the calendar year is to be expected.

BUDGET IMPLICATIONS

Council is on target to make its budgeted return on Investments this financial year. The amended budget is \$440,000 for interest on investments, and this should be met unless there is sharp sudden decrease in interest rates. The likelihood of that happening is considered to be very low. Future budget considerations will assume a lower interest rate based on the current known factors.

POLICY IMPLICATIONS

Council's Investment Policy allows the flexibility to continue to operate effectively in the current market with minimal risk, however, capturing the best returns does take more effort and time in the current market.

Council is always seeking the best return possible whilst following the risk parameters of the Investment Policy.

ATTACHMENTS

- 1 Cash and Investments at 31 March 2025

13. QUESTIONS ON NOTICE

(General Manager)

No questions on notice were received.

ATTACHMENTS

Nil