

**POLICY**



**CENTRAL TABLELANDS WATER**

**WATER  
QUALITY  
MANAGEMENT  
POLICY**

## DOCUMENT CONTROL

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# WATER QUALITY MANAGEMENT POLICY

## VISION

To provide high quality, consistently safe and reliable drinking water to the people served by Central Tablelands Water (CTW).

## COMMITMENT

The CTW Council is committed to managing water supply systems effectively to provide safe and reliable water, including high-quality drinking water that consistently meets the *Australian Drinking Water Guidelines 2011 (ADWG)* and customer and other regulatory requirements. To achieve this, in partnership with stakeholders and relevant agencies, CTW will:

- Ensure that protection of public health is recognised as being of paramount importance.
- Maintain appropriate communications and partnerships with all relevant agencies in management of water supply systems.
- Implement and maintain a Drinking Water Management System (DWMS) that complies with the ADWG, the requirements specified by NSW Health and any other regulatory requirements.
- Effectively identify potential threats and manage risks to drinking water quality at all points along the delivery chain from source water to the customer.
- Work in partnership with stakeholders to consider their needs and expectations.
- Ensure appropriate and timely monitoring of drinking water quality and that corrective actions are undertaken at Critical Control Points to ensure continuously safe drinking water is delivered to customers.
- Develop and implement appropriate and effective incident and emergency response plans.
- Promote awareness of drinking water quality management amongst employees, contractors, and the community, and where appropriate, provide relevant training.
- Recognise the importance of community participation in decision making processes and the need to ensure that community expectations are met
- Participate in and support appropriate research and development activities to ensure continued understanding of drinking water quality issues and performance.
- Contribute to the development of industry regulations and guidelines, and other standards relevant to public health and the water cycle.
- Continually improving practices by assessing performance against Central Tablelands Water commitments and stakeholder expectations.

All managers and employees involved in the supply of drinking water are responsible for understanding, implementing, maintaining and continuously improving the DWMS.

All aspects of this policy will be conducted in manner that protects the health and safety of employees, contractors and the community.

Council will provide sufficient resources to ensure these policy requirements are achieved.