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Newsletter

AUGUST 2024

12ML Reservoir at Carcoar Water Treatment Plant

After nearly 5 years of planning and construction the 12 megalitre reservoir project at the Carcoar Water Treatment Plant has been successfully completed. The reservoir has significantly improved the operational capacity of the water network and provides important storage if there is any problems at the Carcoar Water Treatment Plant.

The 12ML reservoir cost \$5.14M with \$4.43M provided by State Government grants with \$0.71M provided by Central Tablelands Water.

The completion of the project will assist in providing a more reliable water supply during times of supply disruption or severe drought.



New 12ML CWT location next to existing 2.1ML CWT and old Carcoar WTP

The other recent projects which CTW is working on are:

• Lake Rowlands Catchment Management Plan

Council is working with Water NSW to develop a catchment management plan for the Lake Rowlands catchment area. The project will be funded by the Department of Climate Change, Energy, the Environment and Water (DCCEW) through the Town Water Risk Reduction Program.

• Belubula Water Security Project (BWSP)

In February 2024 joint funding of \$7.7M from the State and Federal Government was announced to complete a final business case for the BWSP. A key component of this project is the raising of the Lake Rowlands Dam wall to secure water for Central Tablelands Water's (CTW) consumers as well as assisting Orange with their town water needs. CTW is a key stakeholder in this project as the owners and operators of Lake Rowlands.

Western Artery Trunk Main Project

Council received a \$150K grant to undertake a \$300K project to enable the preparation of pre-construction documents for the main western trunk main project consisting of Trunk Main A from Lake Rowlands to Carcoar Water Treatment Plant (CWTP), Trunk Main B from CWTP to Mandurama and Trunk Main C from Mandurama to Gooloogong borefields. This will greatly assist when tendering for the renewal of those trunk mains.

The level of Lake Rowlands was 100% as at 26 July 2024. Please check our website for regular water level updates.

Thank you for using water wisely.



WATER CHARGES 2024/25

Council has experienced rapid rises in costs across its operations with asset renewal and construction costs moving upwards very significantly. Operating costs for materials, chemicals, valves and pipes have increased by up to 10%. Council aims to provide a reliable and high-quality water supply and high levels of service to its consumers. Council is mindful of the impact of water charges on its consumers and has endeavoured to keep charges as low as possible noting that pricing policies must allow for the renewal and upgrade of the water supply network.

User charges have been increased by 3.13% and access charges have increased by 7.35% in 2024/25. This amounts to a total increase of 4.55% for a consumer that uses the average residential consumption of 140kls per annum. Council seeks to work with all its customers to ensure that the water network continues to provide a reliable and quality service in 2024/25.

The new water charges adopted by CTW for the 2024/25 financial year are summarised in the table below:

Fees and Charges 2024/2025				
Туре	Description	GST	Pricing Principle	Amount \$
Water Charges	Residential/Rural	N	User Charge	3.96
(Per Kilolitre)	Non-Residential	N	User Charge	3.96
	Industrial	N	User Charge	3.96
	Non Potable Water	N	User Charge	3.17
	Temporary Access Standpipe	N	User Charge	5.90
	Automatic Filling Stations	N	User Charge	8.70
	Standpipe Sales	N	User Charge	10.00
Bulk Water Charges	Cowra Shire	N	User Charge	2.38
	Other Councils	N	User Charge	2.38
Availability Charges	20mm	N	User Charge	292.00
(Per Annum)	25mm	N	User Charge	457.00
	32mm	N	User Charge	748.00
	40mm	N	User Charge	1,168.00
	50mm	N	User Charge	1,825.00
	80mm	N	User Charge	4,672.00
	100mm	N	User Charge	7,300.00
	Fire Service (restricted to fire use only)	N	User Charge	292.00
	Unconnected Built Upon Properties	N	User Charge	146.00
Meter Test Fees	20mm and 25mm (other sizes on application)	N	At Cost	115.00
Reconnection Fees	Non Payment (less than 3 months)	N	User Charge	220.00
	Non Payment (after 3 months)	N	User Charge	410.00
	Other Reconnection	N	User Charge	410.00
Other Fees	Attend to Disconnect/Restrict (for non-payment of account)	N	User Charge	130.00
	Special Reading Fee	N	User Charge	100.00
Developer Charges -	Per equivalent tenement (ET).			
Lake Rowlands*	Block sizes exceeding 2000m2 will incur an	l		
	additional charge in excess of 1 ET.	N	At Cost	7,179.00
	Seek quote on application.			
Capital Contribution Charges -	Per Equivalent tenement.			
Lake Rowlands*	Block sizes exceeding 2000m2 are greater than 1 ET.	N	At Cost	7,179.00
	Seek quote on application.			
Developer Charge -	Quandialla Scheme Supply Area – per ET.			
Quandialla *	Block sizes exceeding 2000m2 are greater than 1 ET.	N	At Cost	3,590.00
	Seek quote on application.			

CTW is happy to assist with any questions relating to your water service.

To find out more visit www.ctw.nsw.gov.au or call (02) 6391 7200

For 24-hour Emergency Service please call: (02) 6391 7200

CTW's supply area covers:

Millthorpe, Blayney, Carcoar, Mandurama, Lyndhurst, Canowindra, Cargo, Cudal, Manildra, Eugowra, Trajere, Grenfell, Quandialla, Cowra Rurals.

HAVING TROUBLE PAYING YOUR WATER ACCOUNT?

IF YOU ARE UNABLE TO PAY YOUR ACCOUNT BY THE DUE DATE,
PLEASE CONTACT CTW TO MAKE AN AGREED PAYMENT ARRANGEMENT.