



DRAFT OPERATIONAL PLAN 2022-2023 (PARTS 1 & 2)





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RESPONSIBLE OFFICER(S) ACRONYM DEFINITIONS

| RESPONSIBLE OFFICER POSITION | RESPONSIBLE OFFICER ACRONYM |
|---------------------------------|-----------------------------|
| General Manager | GM |
| Director Operations & Technical | DOTS |
| Services | |
| Director Finance & Corporate | DFCS |
| Services | |
| Water Network Manager | WNM |
| Water Quality Manager | WQM |
| Asset Officer | AO |
| Governance & Executive Support | GESO |
| Officer | |



STRATEGIC PRIORITY 1

PROVIDING A HIGH QUALITY AND RELIABLE DRINKING WATER SUPPLY

| | SULT AREA – 1.1 SERVICE PROVISION THR | | | SE INFR | :ASTRU | CTURE |
|------------|--|---------------------------|------------|---------|--------|-------|
| Activity | 1.1.1 – Deliver capital works program based on a TASK | RESPONSIBLE OFFICER(S) | ata. Q1 | Q2 | Q3 | Q4 |
| 1.1.1.1 | Deliver capital works in accordance with adopted capital works program. | DOTS & AO | х | х | х | х |
| Activity | 1.1.2 – Review, update and implement maintenanc | e program. | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.1.2.1 | Implement maintenance program (i.e. flushing, hydrants, reservoirs, pump stations, systems checks, etc). | DOTS & WNM | x | X | х | x |
| Activity ' | .1.3 – Develop and implement backflow prevention | on program. | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.1.3.1 | Develop and implement backflow prevention program. | DOTS & WNM | x | х | х | x |
| Activity | l.1.4 – Undertake regular water meter replaceme | nt program. | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.1.4.1 | Water meters regularly inspected and replaced in accordance with CTW's meter replacement policy (i.e. every 7,500 kilolitres) | DOTS & WNM | x | х | х | x |
| Activity | 1.1.5 – Consider potential use of CTW's existing ur | nderutilised ground | water so | ources. | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.1.5 | Undertake water quality analysis of groundwater sources to determine usage suitability. Note: To be delivered in FY24/25. | DOTS & WQM | | | | |
| | KEY RESULT AREA – 1.2 ENSURE CO. | MPLIANCE WITH | I REGU | LATION | | |
| Activity | 1.2.1 – Review and update CTW's Drinking Water | Management Syste | em (DW | MS). | | |

4



| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
|---------------------|--|---------------------------|-----------|-----------------|-----------|----|
| 1.2.1.1 | Complete annual review and update of CTW's Drinking Water Management System (DWMS). | DOTS & WQM | | х | | |
| Activity activities | 1.2.2 – Inform and involve CTW's customers and re | gulators about pro | jects, pr | ograms c | and other | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.2.2.1 | Inform and involve CTW's customers and regulators about projects, programs and other activities via media releases, social media and performance monitoring reporting. | GM & DOTS | x | x | х | х |
| Activity | .2.3 – Undertake strategic reviews of water treat | ment facilities. | T . | 00 100 000 000h | | T |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.2.3.1 | Undertake an independent strategic review of the Blayney Water Treatment Plant to ascertain future upgrade options and operations. Note: To be undertaken in FY23/24. | DOTS & WQM | | | | |
| Activity guideline | 1.2.4 – Undertake regular water sampling program | ms in accordance w | ith NSW | / Health | DWMS | |
| goraciiik | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.2.4.1 | Undertake regular water sampling throughout the water supply network in accordance with NSW Health DWMS guidelines. | WQM | x | x | x | x |



| | KEY RESULT AREA – 1.3 BEST PRAG | CTICE ASSET MA | NAGE/ | MENT | | |
|----------|---|---------------------------|----------|------------|-----------|------|
| | .3.1 – Assets are managed strategically, using wh | nole of life methodo | ology to | improve | delivery | of |
| services | and financial management. | | | ı | I | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.3.1.1 | Assets are managed strategically, using whole of life methodology to improve delivery of services and financial management. | DOTS & AO | x | x | x | x |
| Activity | 1.3.2 – Review and update Integrated Water Cycl | le Management Pla | ın (IWC) | ۸) in acco | ordance v | with |
| | le regulatory best practice guidelines. | | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.3.2.1 | Review and update Integrated Water Cycle Management Plan (IWCM) in accordance with applicable regulatory best practice guidelines. Note: To be undertaken in FY23/24. | GM & DOTS | | | | |
| _ | .3.3 – Review and update strategic business planguidelines. | in accordance with | applica | ble regu | latory be | est |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.3.3.1 | Engage specialist consultant to assist with the review and update of the strategic business plan (SBP) in accordance with applicable regulatory best practice guidelines. | GM | | x | x | x |
| KE | Y RESULT AREA – 1.4 MITIGATE ENVIRONA | MENTAL IMPACTS | S OF SE | RVICE | DELIVER | Y. |
| Activity | .4.1 – Develop and implement a catchment mana | gement plan for La | ke Rowlo | ands. | | |
| | TASK | RESPONSIBLE OFFICER(S) | Qī | Q2 | Q3 | Q4 |
| 1.4.1.1 | Develop and implement Lake Rowlands catchment management plan. | DOTS & WQM | | | х | |



| | 1.4.2 – Review and update Renewable Energy Act | ion Plan (REAP) incl | uding so | lar and l | battery | |
|-------------------|--|---------------------------|-----------|------------|-----------|---------|
| оришва | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.4.2.1 | Review and update Renewable Energy Action Plan (REAP) including solar and battery optimisation projects. | DOTS | x | | | |
| Activity impacts. | 1.4.3 – Continue to review operational processes w | vith the objective of | further | mitigatin | g enviror | nmental |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.4.3.1 | Investigate opportunities to utilise electronic fleet vehicles and battery operated small plant where practicable and economically viable. | DOTS, WNM & WQM | | х | | |
| | KEY RESULT AREA – 1.5 EFFI | CIENT USE OF V | VATER | | | |
| Activity | 1.5.1 – Provide customers with regular and current | information regard | ling how | to use w | ater wise | ely. |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.5.1.1 | Provide customers with regular and current information regarding how to use water wisely via website, social media and newsletters. | GM, DOTS & GESO | x | х | х | х |
| Activity area. | 1.5.2 – Develop and promote a source to tap educ | cational program fo | or school | s in the w | ater sup | ply |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 1.5.2.1 | Engage a specialist consultant to assist in the development and promotion of a source to tap educational program for schools in the water supply area. | GM, DOTS, DFCS & GESO | х | х | х | х |



STRATEGIC PRIORITY 2

AN EFFICIENT, SUSTAINABLE AND CUSTOMER FOCUSSED ORGANISATION

| | KEY RESULT AREA – 2.1 QUALITY CUSTOMER SERVICE | | | | | | |
|-------------|--|---|---------|-----------|-----------|-----------|--|
| Activity 2 | 2.1.1 – Review and update community/stakeholde | r engagement strat | egy. | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 | |
| 2.1.1.1 | Review and update community/stakeholder engagement strategy. | GESO | | х | | | |
| Activity 2 | 2.1.2 – Undertake customer satisfaction survey. | | Horos. | 1 | ľ | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 | |
| 2.1.2.1 | Engage specialist consultant to undertake a customer satisfaction survey. | GM & GESO | | | x | | |
| 2.1.2.2 | Develop an action plan for improvement based on customer feedback. | GM & GESO | | | | х | |
| A ctivity 1 | | • | | | | | |
| ACIIVIIY A | 2.1.3 – Review and update levels of service and re | eport on pertorman | ice. | 1 | I | | |
| ACTIVITY 2 | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 | |
| 2.1.3.1 | | RESPONSIBLE | | Q2 | Q3 | Q4 | |
| | TASK Review and update levels of service for | RESPONSIBLE OFFICER(S) GM, DOTS & | Q1 | Q2 | Q3 | Q4 | |
| 2.1.3.1 | TASK Review and update levels of service for operations and customer service. Report on performance against levels of | RESPONSIBLE OFFICER(S) GM, DOTS & DFCS GM, DOTS & DFCS | Q1 x | х | x | | |
| 2.1.3.1 | Review and update levels of service for operations and customer service. Report on performance against levels of service. | RESPONSIBLE OFFICER(S) GM, DOTS & DFCS GM, DOTS & DFCS | Q1 x | х | x | | |



| | KEY RESULT AREA – 2.2 SOUND | FINANCIAL MAN | NAGEM | ENT | | |
|------------|--|------------------------|----------|----------------|----------|---------|
| Activity 2 | 2.2.1 – Review and update long term financial pla | n (LTFP). | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.2.1.1 | Review and update long term financial plan (LTFP) on an annual basis. | DFCS | | | | x |
| 2.2.1.2 | Complete Quarterly Budget Review Statements and report to Council. | DFCS | x | х | х | х |
| 2.2.1.2 | Prepare Annual Financial Statements for audit. | DFCS | х | х | | |
| 2.2.1.3 | Report outcomes of Annual Financial Statements audit to the Office of Local Government, Council and Audit Risk & Improvement Committee (ARIC). | DFCS | | x | х | |
| 2.2.1.4 | Prepare for Interim Financial Audit. | DFCS | | | | х |
| _ | 2.2.2 – Review schedule of fees and charges as ponent and adoption by council. | irt of the annual op | eration | al plan de | evelopme | ent for |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.2.2.1 | Review schedule of fees and charges to ensure | DFCS | | | | х |
| | ongoing financial sustainability. | | | | × | ^ |
| 2.2.2.2 | Present updated schedule of fees and charges to Council for endorsement and adoption. | DFCS | | | x | x |
| Activity 2 | Present updated schedule of fees and charges to Council for endorsement and adoption. 2.2.3 – Collaborate with constituent councils in the state of the schedule of fees and charges and charges to Council for endorsement and adoption. | | of the D | Developm | | x |
| Activity 2 | Present updated schedule of fees and charges to Council for endorsement and adoption. | | of the D | Developm | | x |
| Activity 2 | Present updated schedule of fees and charges to Council for endorsement and adoption. 2.2.3 – Collaborate with constituent councils in the state of the schedule of fees and charges and charges to Council for endorsement and adoption. | | of the D | Developm Q2 | | x |



| Activity 2 | 2.2.4 – Explore additional revenue stream opportu | unities. | | | | |
|------------|--|---------------------------|----------|----------|------------|-----|
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.2.4.1 | Explore additional revenue stream opportunities (i.e. feasibility of becoming an energy supplier, sale of non-potable water for construction projects, etc). | GM, DOTS & DFCS | х | x | х | x |
| | 2.2.5 — Secure grant funding where available to su structure. | upport the delivery | and dev | elopmer | t of servi | ces |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.2.5.1 | Apply for grant funding where available to support the delivery and development of services and infrastructure. | GM, DOTS & DFCS | x | x | х | x |
| | EY RESULT AREA – 2.3 CONTINUOUS IMPI | | | NAGIN | IG RISK | |
| Activity 2 | 2.3.1 – Manage the risk management framework in | ncluding the risk reg | gister. | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.3.1.1 | Regularly review and update the risk register and present to the Audit Risk & Improvement Committee (ARIC). | DFCS | x | х | х | x |
| Activity 2 | 2.3.2 – Review and update Business Continuity Plan | n (BCP). | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.3.2.1 | Review and update Business Continuity Plan (BCP). Note: To be undertaken in FY23/24 & FY25/26. | DFCS | | | | |
| | 2.3.3 — Review and update internal audit plan in case (ARIC). | onsultation with the | Audit Ri | sk & Imp | rovement | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.3.3.1 | Review and update internal audit plan in consultation with the Audit Risk and Improvement Committee (ARIC). | DFCS | | | | х |



| | 2.3.4 — Review and update CTW's Work, Health & nce with WHS legislation. | Safety (WHS) pol | icy and | procedui | es in | |
|----------|--|---------------------------|------------|----------|-------|----|
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.3.4.1 | Review and update CTW's Work, Health & Safety (WHS) policy and procedures in accordance with WHS legislation. | DOTS | | x | | х |
| | KEY RESULT AREA – 2.4 A CAPABLE A | | | | E | |
| Activity | 2.4.1 – Review, update and implement CTW's Wo | rkforce Manageme | nt Strate | ду. | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.4.1.1 | Review, update and implement CTW's Workforce Management Strategy. Note: To be undertaken in FY23/24 & FY25/26. | GM, DFCS & DOTS | | | | |
| Activity | 2.4.2 – Provide staff with professional developmer | nt opportunities to n | neet futu | re needs | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.4.2.1 | Encourage staff during staff meetings and performance reviews to undertake professional development and networking opportunities to meet future needs. | GM, DFCS & DOTS | x | х | х | х |
| Activity | 2.4.3 — Develop capability and innovate with techr | nological advances | in the fie | eld. | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 2.4.3.1 | Develop capability and innovate with technological advances in the field (i.e. smart metering, intramaps, etc). | DOTS | x | х | х | x |



STRATEGIC PRIORITY 3

REGIONAL LEADERSHIP AND COLLABORATION

| | KEY RESULT AREA – 3.1 REGIONAL COL | LABORATION A | ND PAF | RTNERSI | HIPS | |
|------------|--|---------------------------|-----------|--------------|----------|---------|
| | 3.1.1 – Work closely with Central NSW Joint Orgo (CWUA) for the continued delivery of safe and se | | | | | ities |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.1.1.1 | Attend, participate and contribute to CNSWJO and CWUA meetings for the continued delivery of safe and secure quality drinking water for the region. | GM, DOTS & DFCS | x | х | x | x |
| | 3.1.2 – Participate in CNSWJO opportunities for resharing, and advocacy for strategic regional prior | | ement a | ctivities, l | knowledç | ge and |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.1.2.1 | Participate in CNSWJO opportunities for relevant joint procurement activities, knowledge and resource sharing, and advocacy for strategic regional priorities. | GM, DFCS & DOTS | x | х | х | x |
| | 3.1.3 – Collaborate with and support constituent const | ouncils to attract res | idential, | commer | cial and | |
| maosma | TASK TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.1.3.1 | Collaborate with and support constituent councils to attract residential, commercial and industrial growth to the region. | GM & DOTS | х | х | х | х |
| Activity 3 | 3.1.4 – Consider further regional water security pi | peline linkages to f | orm a Ce | entral-W | est wate | r grid. |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.1.4.1 | Continued collaboration with Parkes Shire Council, Forbes Shire Council and DPE Water for the Centroc Water Grid Pipeline project. | GM & DOTS | х | х | x | х |



| 3.1.4.2 | Continued collaboration with Cabonne Council, Orange City Council and DPE Water for the development and completion of the Sub- Regional Town Water Strategy. | GM & DOTS | х | х | х | х |
|------------|--|---------------------------|------------|-----------|------------|---------|
| | 3.1.5 – Reach agreement with all other relevant we | | governa | nce, man | agement | and |
| operatio | n of regional water assets across LGA boundaries. | | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.1.5.1 | Reach agreement with all other relevant water utilities on the governance, management and operation of regional water assets across LGA boundaries. | GM & DOTS | х | x | x | x |
| | 3.1.6 – Continue to be a key delivery partner of the | ne Belubula Water | Security | Project (| BWSP) v | vith |
| vv ater Ir | nfrastructure NSW and WaterNSW. | | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | QI | Q2 | Q3 | Q4 |
| 3.1.6.1 | Continue to represent CTW at all Belubula Water Security Project (BWSP) steering and working group meetings. | GM & DOTS | x | x | х | х |
| 3.1.6.2 | Continue to advocate for BWSP construction for increased regional water security. | GM & DOTS | x | x | х | x |
| | KEY RESULT AREA – 3.2 REGIONAL LEA | ADERSHIP IN THE | WATE | R SECT | OR | |
| | 3.2.1 – Explore opportunities to influence water inc groups and bodies. | dustry policy and d | irection t | hrough p | participat | tion in |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.2.1.1 | Continue to explore opportunities to influence water industry policy and direction through participation in industry groups and bodies. | GM | х | х | х | х |
| | 3.2.2 - Continue to collaborate and build upon the | strong relationship | with the | other w | ater cou | nty |
| councils | and advocate collectively on water industry issues. | | | | | |
| | TASK | RESPONSIBLE OFFICER(S) | Q1 | Q2 | Q3 | Q4 |
| 3.2.2.1 | Continue to regularly meet and correspond with other water county councils regarding water industry and governance issues. | GM | x | х | х | х |



Operational Plan Part 2

Financials

Annual Budget including Fees & Charges





STATEMENT OF REVENUE POLICY

Council is conscious of the needs of its consumers which require a reliable and high quality water supply. Council is also aware of ensuring that its pricing policies must permit the renewal and upgrading of its water network infrastructure so that high service levels can be maintained.

The following principles are applied in the Revenue Policy:

- 1. Full cost recovery inclusive of both direct and indirect costs.
- 2. Achieving an operating surplus before capital amounts each year.
- 3. Ability to fund the Capital Program to maintain service levels by renewing ageing infrastructure.
- 4. Statutory charges are applied in accord with legislative requirements.
- 5. Capacity to service borrowing requirements.
- 6. Price changes are communicated to consumers on a timely basis.

Council has followed the Best Practice Pricing of Local Water Utility services as outlined in the Department of Industry - Water Best Practice Management of Water Supply and Sewerage Guidelines. In summary, the following pricing regime exists for Central Tablelands Water:

- 1. A two part pricing policy of an availability (access) charge, determined on the diameter of the meter, and a straight line consumption charge.
- 2. There are no non-residential cross subsidies.
- 3. Water accounts are rendered quarterly so that consumers have a timely record of consumption and costs.
- 4. Development Service Charges are set in accord with methodology set down in accord with the guidelines.

Council has reviewed its Revenue Policy for 2022/23 with the main features being:

- 1. An increase in the consumption charge of 5.4% from \$3.50 to \$3.69 per kilolitre (kl) in accordance with its need to provide funding of the large capital works program.
- 2. Availability charges will increase by 3.2% and applied in accordance with the Flow Capacity Factors outlined below. (meter size of service connection, determines the load that a service can put on the network)
- 3. Bulk Supply Water charges to other Councils have risen by approximately 5.4% to \$2.21 per
- 4. Development contributions have been set in accordance the 2021 Development Servicing Plan (DSP).
- 5. Legal Expenses incurred for debt recovery purposes now includes all associated costs including early stage and late stage intervention in accordance with Council's Water Charges Debt Recovery Policy.



- 6. Section 603 Certificate fees will be \$90.00 in line with the Office of Local Government determination.
- 7. Special Reading Fees will also be set at \$90.00 to align with the Sec 603 Certificate fee.
- 8. The fee at Council's automatic filling stations will be set at \$8.00 per kl.
- 9. The fee at Council's standpipes will be set at \$9.50 per kl.
- 10. Service connection fees and private works have been increased by 11% to reflect the cost of providing these services. The cost of providing these services has risen sharply due to rises in materials and plant costs.
- 11. The processing fee for customer requested account refunds will be set at \$45.00. This only applies if more than one request is made in each financial year. This fee is made to recover the actual cost of processing multiple requests in a single financial year.
- 12. In accordance with the directive of the Office of Local Government interest applied on overdue accounts will be at the rate of 6.0% per annum.
- 13. A new fee for undertaking pressure and flow testing requested by consumers. This fee has been set at \$250.00.

Availability charges will increase from \$248.00 to \$256.00 pa (\$62.00 to \$64.00 per quarter) for a 20mm service connection. This is an increase of approximately 3.2%. It should be noted that Council will review availability charges annually in accordance with the Best Practice Water Pricing guidelines. The Availability Charge is levied to enable customers to access the large water supply infrastructure network held by Council.

It is notable that unlike some local water utilities Council does not levy an availability charge for unconnected vacant properties as permitted by Section 552 of the Local Government Act. Section 552 permits an availability charge to be levied where an unconnected vacant property is located within 225 metres of a Council trunk main and the property is capable of being supplied water.

The overall impact the water access and user charges have on a consumer that uses the average residential consumption of 180kl per annum is an increase of around 82 cents per week or 4.81%. Based on a consumption of 300kl per annum the increase overall in water charges in 22/23 is \$1.25 per week or 5.01%.

AVAILABILITY (ACCESS) CHARGES

The availability charge is calculated by multiplying the charge for a standard 20mm connection by the flow capacity factor (FCF) listed in the Flow Capacity Table below.

| FLOW CAPACITY TABLE | | | | | | | |
|------------------------------|------|------|------|------|------|------|-------|
| Diameter of Water Service | 20mm | 25mm | 32mm | 40mm | 50mm | 80mm | 100mm |



| Flow Capacity Factor | 1.5625 | 2.56 | 4.00 | 6.25 | 16.00 | 25.00 |
|-------------------------|--------|------|------|------|-------|-------|
|-------------------------|--------|------|------|------|-------|-------|

The FCF is a factor based upon relative meter size and measures the load that can be placed on the system by that service size (i.e. large services place greater loads on the system). That is, larger services can place a much larger load on Council's supply network than a smaller service.

DEVELOPER CHARGES

The 2021 Development Servicing Plan details how the calculated developer charge per Equivalent Tenement (ET) is levied on all new developments, or additions/changes to existing developments, supplied from the Lake Rowlands Supply area.

THE SECTION 64 DEVELOPER CHARGE FOR 2022/2023 IS SET AT \$6,404 PER ET

An ET is calculated in accordance with the Section 64 Determination of Equivalent Tenement (ET) Guidelines, published by the NSW Water Directorate. It is important to note that blocks exceeding 2,000m2 in size are considered in the guidelines to exceed 1 ET.

The Developer Charges for the Lake Rowlands supply area have been increased by 3.1% being the CPI for Sydney for the past year (movement Dec 20 to Dec 21 - ABS 6401). The fee will be set at \$6,404 per equivalent tenement. The capital contribution charge (for infill developments) in the Lake Rowlands supply area has also been set at \$6,404 per equivalent tenement.

The capital contribution charge for all vacant unbuilt upon land within the Quandialla supply area is proposed to be \$3,202 per ET. Funds raised by this charge will be set aside for renewal and augmentation (if required) of the Quandialla Scheme network infrastructure.

ESTIMATED INCOME AND EXPENDITURE

Detailed estimates of Council's income and Expenditure for 2022/2023 are in the attached Appendix.

REVENUE POLICY INCLUDING FEES AND CHARGES



Council's Revenue Policy is included in the attached Appendix.

LOAN BORROWINGS

Council does not plan to undertake any loan borrowings in the 2022/23 Financial Year.

ORGANISATIONAL STRUCTURE

Council

Cr David Somervaille Cr Andrew Rawson Cr Paul Best

Cr Allan Ewin Cr Michelle Cook Cr Marlene Nash

Chairperson

Cr David Somervaille

General Manager

Gavin Rhodes

Director Operations &

Technical Services

Noel Wellham

Director Finance &

Corporate Services

Peter McFarlane



Council has 3 constituent Councils being the shires of Weddin, Blayney and Cabonne. These shires incorporate Council's supply region, however, bulk water is also supplied to Cowra Shire Council.

APPENDICES

Appendix 1:

Central Tablelands Water Revenue Policy Fees & Charges 2022/2023



Fees & Charges 2022/23

| | Appendix 1 | | | |
|--|--|-----|----------------------------|--------------------|
| | Fees and Charges 2022/2023 | | 121 141 | |
| Туре | Description | GST | Pricing Principle | Amount \$ |
| Water Charges | Residential/Rural | N | User Charge | \$3.69 |
| Per Kilolitre) | Non-Residential | N | User Charge | \$3.69 |
| | Industrial | N | User Charge | \$3.69 |
| | Non Potable Water | N | User Charge | \$2.95 |
| | Automatic Filling Stations | N | User Charge User Charge | \$8.00 |
| Bulk Water Charges | Standpipe Sales Cowra Shire | N | User Charge | \$2.21 |
| ouix water Charges | Other Councils | N | User Charge | \$2.21 |
| Availability Charges | 20mm | N | User Charge | \$256.00 |
| Per Annum) | 25mm | N | User Charge | 5400.00 |
| | 32mm | N | User Charge | \$656.00 |
| | 40mm | N | User Charge | \$1,024.0 |
| | 50mm | N | User Charge | \$1,600.00 |
| | 80mm | N | User Charge | \$4,096.00 |
| | 100mm | N | User Charge | \$6,400.00 |
| | Fire Service (restricted to fire use only) | N | User Charge | \$256.00 |
| | Unconnected Built Upon Properties | N | User Charge | \$128.00 |
| Meter Test Fees | 20mm and 25mm (other sizes on application) | N | At Cost | \$100.00 |
| teconnection Fees | Non Payment (less than 3 months) | N | User Charge | \$195.00 |
| | Non Payment (after 3 months) Other Reconnection | N | User Charge | \$370.00 |
| Other Fees | Attend to Disconnect | N | User Charge User Charge | \$105.00 |
| Aner rees | Special Reading Fee | N | User Charge | \$90.00 |
| | Per equivalent tenement (ET). Block sizes | 14 | User Criarge | 330.00 |
| Developer Charges - Lake Rowlands* | exceeding 2000m2 will incur an additional charge in excess of 1 ET. Seek quote on application. | N | At Cost | \$6,404.0 |
| Capital Contribution Charges - Lake Rowlands* | Per Equivalent tenement. Block sizes exceeding 2000m2 are greater than 1 ET. Seek quote on application. | N | At Cost | \$6,404.00 |
| Developer Charge - Quandialia | Quandialla Scheme Supply Area – per ET. Block sizes exceeding 2000m2 are greater than 1 ET. Seek quote on application. | N | At Cost | \$3,202.00 |
| iervice Connection - 20mm only | 4 metres (footpath) | N | User Charge | 1,508.00 |
| keline-bashininin merenana (| 10 metres (dirt/gravel) | N | User Charge | 1,653.00 |
| | 10 metres (bitumen) | N | User Charge | 2,547.00 |
| | 20 metres (dirt/gravel) | N | User Charge | 2,220.00 |
| | 20 metres (bitumen) | N | User Charge | 3,604.00 |
| | 20 metres (bitumen & concrete footpath) | N | User Charge | 4,069.00 |
| A least the second seco | Rural connection | N | User Charge | 2,371.00 |
| Mains Extensions | Price on Application | N | User Charge | POA |
| onnections 25mm, 32mm & above | Price on Application | N | User Charge | POA |
| rivate Works - Other | Labour rate per hour (during working hours) | Y | User Charge | 75.00 |
| | (Overtime rates apply outside working hours) | Y | 11 | 1.20 |
| | Utility hire rate per kilometre Excavator hire rate per hour | Y | User Charge User Charge | 162.00 |
| | Pressure/Flow Testing | N | User Charge | 250.00 |
| | Contract Plant Hire | Y | | |
| Administrative Fees | Section 603 Certificate (per property) | N | User Charge Statutory | At cost \$90.00 |
| anning buyerees | Dishonoured cheque | 99 | | \$45.00 |
| | Dishonoured Direct Debit | Y | At Cost | \$45.00 |
| | Photocopying B & W (A4) per copy | Y | At Cost | \$0.60 |
| | Photocopying Colour (A4) per copy | Ÿ | At Cost | \$1.20 |
| | Photocopying 8 & W (A3) per copy | Ý | At Cost | \$1.00 |
| | Photocopying Colour (A3) per copy | Y | At Cost | \$2.00 |
| | Copy of Accounts - Per account over 1 account. (single account only no charge) | Υ | At Cost | \$3.00 |
| | Search Fees - per hour | Y | User Charge | \$75.00 |
| | Processing Fee - Account refund request - per refund if more than 1 annually. | Υ | At Cost | \$45.00 |



APPENDICES

Appendix 2:

Central Tablelands Water Annual Budget 2022/23



CENTRAL TABLELANDS WATER 2022/23 BUDGET SUMMARY - OPERATING AND CASH RESULT

OPERATING STATEMENT

| | Original Budget 2021/22 | Revised Budget 2021/22 | Original Budget 2022/23 |
|---|---|---|--|
| Operating Revenue | | | |
| Availability Charges | 1,638,053 | 1,638,053 | 1,738,608 |
| User Charges and Fees | 5,776,644 | 4,716,644 | 5,868,031 |
| Interest and Investment Revenues | 51,750 | 51,750 | 111,750 |
| Other Revenues | 69,555 | 69,555 | 68,868 |
| Capital Grants and Contributions | 2,493,596 | 4,758,219 | 263,740 |
| Operational Grants and Contributions | 100,000 | 34,331 | - |
| Gains on Disposal of Assets | 52,000 | 52,000 | 60,000 |
| | 10,181,598 | 11,320,552 | 8,110,997 |
| Operating Expenses Employee Costs Borrowing Costs Materials & Contracts Other Expenses Depreciation and Amortisation | 2,460,793 13,612 2,570,550 12,000 2,538,000 7,594,955 | 2,414,793 10,829 2,587,012 12,000 2,538,000 7,562,634 | 2,610,353 - 2,547,508 12,000 2,538,950 7,708,811 |
| Estimated Net Operating Result for the Year | 2,586,643 | 3,757,918 | 402,186 |
| Net Operating Result for the year before Grants | | | |
| and Contributions provided for Capital Purposes | 93,047 | (1,000,301) | 138,446 |
| Add Expenses not Involving Flow of Funds Depreciation, Amortisation & Impairment | 2,538,000 | 2,538,000 | 2,538,950 |



| Less Non-Operating Expenditure | | | |
|---|-------------|-------------|-------------|
| Acquisition of Assets | (5,310,339) | (6,823,100) | (2,375,564) |
| Repayment of Loan Principal | (413,209) | (413,209) | - |
| Transfer to Restrictions - Plant | (300,000) | (300,000) | (300,000) |
| Transfer to Restrictions - Renewal | (850,000) | (850,000) | (1,500,000) |
| Transfer to Restrictions - Water Pricing Increase | (150,000) | (150,000) | (200,000) |
| Transfer to Restrictions - ELE | (80,000) | (80,000) | (80,000) |
| Transfer to Restrictions - Consultancy | (50,000) | (50,000) | (50,000) |
| Transfer to Reserves - Budget (Surplus)/Deficit | (1,019,434) | (492,582) | (781,136) |
| Subtotal Non Operating Expenditure | (8,172,982) | (9,158,891) | (5,286,700) |
| Add Non-Operating Revenue | | | |
| Carrying amount of Assets Sold | 207,499 | 207,499 | 232,412 |
| Loan Funds Utilised | - | - | - |
| Transfer from Restrictions - Plant | 248,681 | 248,681 | 194,941 |
| Transfer from Restrictions - ELE Provision | 30,000 | 30,000 | 30,000 |
| Transfer from Restrictions - Consultancy | - | - | - |
| Transfer from Restrictions - Capital | 2,562,159 | 2,310,250 | 1,888,211 |
| Transfer from External Restriction. | _ | 66,543 | - |
| Subtotal Non Operating Revenue | 3,048,339 | 2,862,973 | 2,345,564 |
| | | | |
| Estimated Cash Budget Result -Balanced Budget | _ | - | |



CENTRAL TABLELANDS WATER 2022/23 BUDGET SUMMARY

NON-OPERATING (CAPITAL) INCOME & EXPENDITURE

| | | Original Budget 2021/22 | Revised Budget 2021/22 | Original Budget 2022/23 |
|-------------------------------|--|-------------------------------|------------------------------|-------------------------------|
| | | | | |
| Acquisition and Renewal o | f Assets | 5,310,339 | 6,823,100 | 2,375,564 |
| Funding | | | | |
| Plant | Vehicle Replacements Other Plant and | 508,180 | 508,180 | 487,353 |
| Plant | Equipment | 21,000 | 90,700 | 25,000 |
| Reserves | Office Equipment | 20,000 | 20,000 | 30,000 |
| Reserves | Rugged Tablets | 20,000 | 20,000 | 1 21 |
| Reserves | Smart Metering Trial | i.e. | 10,000 | |
| Reserves | Telemetry Upgrades Automatic Filling | 20,000 | 22,723 | 20,000 |
| Grant | Stations - Cabonne Shire | - 2 | 21,564 | |
| Reserves | Depot Refurbishments Reticulation Mains - | 120,000 | 120,000 | |
| Contributions | New Connections Blayney Office - Outdoor | 30,000 | 180,000 | 40,000 |
| Reserves | Refurbishment Blayney Office - Indoor | = | 10,000 | 20,000 |
| Reserves | Refurbishment Carcoar Water Filtration | 30,000 | 44,035 | |
| Reserves | Plant Renewals Blayney Treatment Plant | | | 50,000 |
| Reserves | Renewals Post Chlorinator - | | | 50,000 |
| Reserves | Grenfell North Post Chlorinator - Greys | 39 | 50,000 | |
| Reserves | Hill Water Quality Testing | 50,000 | 50,000 | |
| Reserves | Facility | 2 | 39,125 | |
| Grant 50% and Reserves 50% | Dead Water Storage - Lake Rowlands | | 189,000 | |
| Reserves | Cargo Pump Station Renewal | 150,000 | 150,000 | |
| Reserves | Canomodine Pump Station | 180,000 | 180,000 | |
| Reserves | Pump Station Renewals | 51,159 | 51,159 | 53,211 |





| Reserves | Bores Renewals | 825,000 | (8) | |
|-----------------------------|---|--------------------------|--|-----------|
| ± 50000 (8000) | Gooloogong Bore - | | | 2007200 |
| Reserves | Renew Switchboard Reticulation Mains | | | 250,000 |
| Daganga | Renewals | EEO 000 | 210 564 | 700 000 |
| Reserves | Reticulation Mains - | 550,000 | 310,564 | 700,000 |
| Reserves | Rural Scheme | | | 30,000 |
| THE SET YES | Canowindra Reservoir | | | 30,000 |
| Reserves | Reline | | 55,500 | |
| neser res | Carcoar Town Reservoir | | 55,500 | |
| Reserves | Refurbishments | | | 120,000 |
| | Trunk Main Renewal | | | 2000 |
| Reserves | Trajere | | 5,000 | |
| | Joint CTW & OCC | | | |
| Reserves | Pipeline Project | | | |
| | Renewal Energy | | | |
| Reserves | Infrastructure | 200,000 | 100,000 | 500,000 |
| | Blayney WTP - | | | |
| Reserves | Generator Pad | | 2,670 | |
| I sport the contract of the | Blayney WTP - | | MARK AND | |
| Reserves | Equipment Renewal | | 40,000 | |
| | Centroc Water Grid | | | |
| Reserves | Project | | 25,000 | |
| 2 | Carcoar Clearwater Tank | | 40.000 | |
| Reserves | Roof (Storm Damage) | | 10,000 | |
| Reserves | Woodstock Pump Station | | 359,657 | |
| | Carcoar WTP - renew | | | |
| Reserves | Filter Bed | | 114,029 | |
| | Carcoar WFP Saturator | | | |
| Reserves | Vessel | 35,000 | 35,000 | |
| Grant and Reserves | Carcoar WFP Reservoir | 2,000,000 | 4,002,969 | |
| | Lake Rowlands Option | A Charles of the Control | State and Control of the | |
| Grant 100% | Study | 500,000 | 6,225 | |
| Repayment of Loan | | 413,209 | 413,209 | |
| | | | | |
| Transfers to Restrictions | | 2,449,434 | 1,919,799 | 2,869,236 |
| | Employees Leave | | | |
| | Restriction | 80,000 | 80,000 | 80,000 |
| | Renewal & Infrastructure | | | |
| | Restriction | 850,000 | 850,000 | 1,500,000 |
| | Plant & Equipment | | | |
| | Reserve | 300,000 | 300,000 | 300,000 |
| | Consultancy Reserve | 50,000 | 50,000 | 50,000 |
| | Water Pricing Increase - | The second second | ASSPECTATION IN | |
| | Infrastructure | 150,000 | 150,000 | 158,100 |
| | Transfer to Reserves - | -00. | ELECTRIC ALL CO. | Alt: |
| | Budget Cash Surplus | 1,019,434 | 489,799 | 781,136 |





Funding Summary

Plant Sales/Plant Reserve
Infrastructure Restriction
Capital Grants
Capital Contributions

| 5,310,339 | 6,823,100 | 2,375,564 |
|-----------|-----------|-----------|
| 30,000 | 180,000 | 40,000 |
| 2,211,000 | 4,006,808 | 2 |
| 2,561,159 | 2,128,112 | 1,848,211 |
| 508,180 | 508,180 | 487,353 |
| | | |



CENTRAL TABLELANDS WATER 2022/23 BUDGET SUMMARY

ESTIMATED MOVEMENTS IN CASH RESTRICTIONS

| | Original Budget 2021/22 | Revised Budget 2021/22 | Original Budget 2022/23 |
|---|-------------------------------|------------------------------|-------------------------------|
| Renewals (Infrastructure Restriction) Restriction | | | |
| Balance at beginning of year | 4,076,889 | 5,300,000 | 4,482,332 |
| Transfer from Reserve for Capital Works | (711,756) | (2,310,250) | (1,888,211) |
| | 3,365,133 | 2,989,750 | 2,594,121 |
| Transfer to Reserve for Capital Works | 708,017 | 850,000 | 1,500,000 |
| Transfer to Reserve re Water Pricing Increase | 143,264 | 150,000 | 200,000 |
| | 4,216,414 | 3,989,750 | 4,294,121 |
| Transfer to/from Reserve re Surplus/(Deficit) | 629,042 | 492,582 | 781,136 |
| Estimated Balance at end of year | 4,845,456 | 4,482,332 | 5,075,257 |
| Plant & Equipment Restriction | | | |
| Balance at beginning of year | 332,070 | 491,000 | 542,319 |
| Transfer from Reserve | (206,550) | (248,681) | (194,941) |
| | 125,520 | 242,319 | 347,378 |
| Transfer to Reserve | 250,000 | 300,000 | 300,000 |
| Transfer to Reserve from Infrastructure Reserve | | | |
| Estimated Balance at end of year | 375,520 | 542,319 | 647,378 |
| Development Assistance Restriction | | | |
| Balance at beginning of year | 487,381 | 488,000 | 488,000 |
| Transfer from Reserve | 100 | | - |
| | 487,381 | 488,000 | 488,000 |
| Transfer to Reserve | | (-) | |
| Estimated Balance at end of year | 487,381 | 488,000 | 488,000 |



| Employee Leave Entitlements Restriction | | | |
|---|-----------|-------------|-------------|
| Balance at beginning of year | 391,805 | 478,000 | 498,000 |
| Transfer from Reserve | (30,000) | (30,000) | (30,000) |
| | 361,805 | 448,000 | 468,000 |
| Transfer to Reserve | 50,000 | 50,000 | 80,000 |
| Estimated Balance at end of year | 411,805 | 498,000 | 548,000 |
| Consultancy Restriction | | | |
| Balance at beginning of year Transfer from Reserve | 40,000 | 60,000 | 110,000 |
| | 40,000 | 60,000 | 110,000 |
| Transfer to Reserve | 50,000 | 50,000 | 50,000 |
| Estimated Balance at end of year | 90,000 | 110,000 | 160,000 |
| Total Internal Restrictions | | | |
| Balance at beginning of year | 5,328,145 | 6,817,000 | 6,120,651 |
| Transfers from Restrictions | (948,306) | (2,588,931) | (2,113,152) |
| | 4,379,839 | 4,228,069 | 4,007,499 |
| Transfer to Restrictions | 1,830,323 | 1,892,582 | 2,911,136 |
| Estimated Balance at end of year | 6,210,162 | 6,120,651 | 6,918,635 |
| Total External Restrictions Unexpended Contributions | | | |
| Balance at beginning of year | 1,293 | 75,000 | 5 |
| Transfer from Reserve | (1,293) | (75,000) | |
| Hansier Holli Neserve | | | |

Note Opening Balances in the revised budget are as per the Audited Financial Statements at 30 June 2021.



CENTRAL TABLELANDS WATER 2022/23 BUDGET SUMMARY

Budgeted Expenditure from Continuing Operations

| | Original Budget | Revised Budget | Original Budget |
|--|--------------------|-------------------|--------------------|
| Budgeted expenditure from Continuing Operations | 2021/22 | 2021/22 | 2022/23 |
| Governance Expenses | 228,150 | 219,950 | 243,339 |
| Corporate Support Expenses | 1,485,634 | 1,482,851 | 1,544,286 |
| Technical Services Expenses | 557,021 | 525,683 | 368,294 |
| Operations Expenses | 72,476 | 82,476 | 108,002 |
| Plant Running Expenses (Net) | 73,770 | 73,770 | 82,228 |
| Water Supplies - Operating Expenditure | | | |
| Private Works & Installations | 72,500 | 72,500 | 72,510 |
| Meter Reading | 225,000 | 225,000 | 231,500 |
| Pump Stations | 461,000 | 461,000 | 528,375 |
| Reservoirs | 120,750 | 120,750 | 176,250 |
| Filtration Plant Expenses | 794,080 | 794,080 | 813,980 |
| Reticulation Mains Expenses | 462,700 | 462,700 | 474,900 |
| Trunk Mains Expenses | 224,125 | 224,125 | 218,400 |
| Catchment Areas | 75,700 | 75,700 | 89,080 |
| Telemetry Expenses | 91,900 | 91,900 | 94,080 |
| Depots | 121,625 | 121,625 | 124,029 |
| System Checks | 130,214 | 130,214 | 135,20 |
| Water Analysis | 101,310 | 101,310 | 105,47 |
| Automatic Filling Stations | 7,000 | 7,000 | 7,28 |
| Water Purchases | 40,000 | 40,000 | 41,60 |
| Water Infrastructure Depreciation Expense | 2,250,000 | 2,250,000 | 2,250,000 |
| Sub Total Water Supplies Operating Expense | 5,177,904 | 5,177,904 | 5,362,662 |
| Total Expenses from Continuing Operations | 7,594,955 | 7,562,634 | 7,708,811 |



CENTRAL TABLELANDS WATER 2022/2023 BUDGET SUMMARY

Budgeted Income from Continuing Operations

| Budgeted Income from Continuing Operations | Original Budget 2021/22 | Revised Budget 2021/22 | Original Budget 2022/23 |
|---|-------------------------------|------------------------------|-------------------------------|
| Availability (Access) Charges Water access charges - Includes Pension Subsidy Received | 1,638,053 | 1,638,053 | 1,738,608 |
| User Charges & Fees Water sales and other fees and charges including new connections. | 5,776,644 | 4,716,644 | 5,868,031 |
| Other Revenue Sundry Income . Lease Fees etc | 69,555 | 69,555 | 68,868 |
| Interest & Investment Revenue Interest on Investments and Overdue Accounts | 51,750 | 51,750 | 111,750 |
| Grants - Contributions Provided for Operating Purposes Grants - Contributions Provided for Operating Works | 100,000 | 34,331 | 4 |
| Contributions Provided for Capital Purposes Development Contributions and Mains Extensions | 253,596 | 721,411 | 263,740 |
| Grants Provided for Capital Purposes | 2,240,000 | 4,036,808 | 9- |
| Net Gains from the disposal of assets Profit/Loss on sale of equipment (plant and vehicles) | 52,000 | 52,000 | 60,000 |
| Total Income from Continuing Operations | 10,181,598 | 11,320,552 | 8,110,997 |





30 Church St Blayney NSW 2799

PO Box 61 Blayney NSW 2799

(02) 6391 7200

water@ctw.nsw.gov.au www.ctw.nsw.gov.au

| | Appendix 1 | | | |
|---|---|---------|-------------------------|------------------------|
| Fees and Charges 2022/2023 | | | | |
| | | | | |
| Туре | Description | GST | Pricing Principle | Amount \$ |
| Water Charges | Residential/Rural | N | User Charge | \$3.69 |
| (Per Kilolitre) | Non-Residential | N | User Charge | \$3.69 |
| | Industrial Non Potable Water | N N | User Charge User Charge | \$3.69 \$2.95 |
| | Automatic Filling Stations | N | User Charge | \$8.00 |
| | Standpipe Sales | N | User Charge | \$9.50 |
| Bulk Water Charges | Cowra Shire | N | User Charge | \$2.21 |
| Availability Charges | Other Councils | N | User Charge | \$2.21 |
| Availability Charges (Per Annum) | 20mm 25mm | N N | User Charge User Charge | \$256.00 \$400.00 |
| | 32mm | N | User Charge | \$656.00 |
| | 40mm | N | User Charge | \$1,024.00 |
| | 50mm | N | User Charge | \$1,600.00 |
| | 80mm | N N | User Charge | \$4,096.00 |
| | 100mm Fire Service (restricted to fire use only) | N N | User Charge User Charge | \$6,400.00 \$256.00 |
| | Unconnected Built Upon Properties | N | User Charge | \$128.00 |
| Meter Test Fees | 20mm and 25mm (other sizes on application) | N | At Cost | \$100.00 |
| Reconnection Fees Other Fees Developer Charges - Lake Rowlands* | Non Payment (less than 3 months) | N | User Charge | \$195.00 |
| | Non Payment (after 3 months) | N | User Charge | \$370.00 |
| | Other Reconnection Attend to Disconnect | N N | User Charge User Charge | \$370.00 \$105.00 |
| | Special Reading Fee | N | User Charge | \$90.00 |
| | Per equivalent tenement (ET). Block sizes | | J | |
| | exceeding 2000m2 will incur an additional | N | At Cost | \$6,404.00 |
| | charge in excess of 1 ET. Seek quote on | ., | 710 0000 | φο, το που |
| | application. Per Equivalent tenement. Block sizes exceeding | | | |
| Capital Contribution Charges - Lake Rowlands* | 2000m2 are greater than 1 ET. Seek quote on | N | At Cost | \$6,404.00 |
| | application. | | | 70,101100 |
| | Quandialla Scheme Supply Area – per ET. Block | | | |
| Developer Charge - Quandialla * | sizes exceeding 2000m2 are greater than 1 ET. | N | At Cost | \$3,202.00 |
| Service Connection - 20mm only | Seek quote on application. | N | Hear Charge | 1,508.00 |
| Service Connection - 20mm only | 4 metres (footpath) 10 metres (dirt/gravel) | N | User Charge User Charge | 1,653.00 |
| | 10 metres (bitumen) | N | User Charge | 2,547.00 |
| | 20 metres (dirt/gravel) | N | User Charge | 2,220.00 |
| | 20 metres (bitumen) | N | User Charge | 3,604.00 |
| | 20 metres (bitumen & concrete footpath) Rural connection | N N | User Charge User Charge | 4,069.00 2,371.00 |
| Mains Extensions | Price on Application | N | User Charge | POA |
| Connections 25mm, 32mm & above | Price on Application | N | User Charge | POA |
| Private Works - Other | Labour rate per hour (during working hours) | Υ | User Charge | 75.00 |
| | (Overtime rates apply outside working hours) | - | | |
| | Utility hire rate per kilometre | Y Y | User Charge | 1.20 |
| | Excavator hire rate per hour Pressure/Flow Testing | N N | User Charge User Charge | 162.00 250.00 |
| | Contract Plant Hire | Y | User Charge | At cost |
| Administrative Fees | Section 603 Certificate (per property) | N | Statutory | \$90.00 |
| | Dishonoured cheque | Υ | At Cost | \$45.00 |
| | Dishonoured Direct Debit | Y | At Cost | \$45.00 |
| | Photocopying B & W (A4) per copy Photocopying Colour (A4) per copy | Y Y | At Cost At Cost | \$0.60 \$1.20 |
| | Photocopying Colour (A4) per copy Photocopying B & W (A3) per copy | Y | At Cost At Cost | \$1.20 |
| | Photocopying Colour (A3) per copy | Y | At Cost | \$2.00 |
| | Copy of Accounts - Per account over 1 account. | Υ | At Cost | \$3.00 |
| | (single account only no charge) | | | |
| | Search Fees - per hour Processing Fee - Account refund request - per | Y | User Charge | \$75.00 |
| | refund if more than 1 annually. | Υ | At Cost | \$45.00 |
| | Interest - overdue accounts | N | Statutory | 6.0% |
| | Debt Collection Costs on overdue accounts - | | | |
| | including early and late stage interevention and | Y and N | At Cost | Actual Cost |
| | service fees | | | |
| Government Information Public Access (GIPA | e. la li ii | | Ct. · · | 20.65 |
| Act) | Formal Application | N | Statutory | 30.00 |
| | | - | 1 - | |

Processing Charge (Per hour)

Internal Review Processing Fee

30.00

40.00

Ν

N

Statutory

Statutory