

2011/2012 Management Plan

In order to maintain and improve the service delivery of water to its consumers, the Council of Central Tablelands Water (CTW) faces ever increasing challenges of increased costs and reductions in consumption income. A major challenge in 2011/2012 will be electricity charges with forecast increases of 18%. With the current requirement of the State Government that the consumption or usage charge must represent 75% of the total revenue from water charges and the fixed, or availability charge, to represent 25%, it is extremely difficult to estimate the annual revenue from water sales when the forthcoming seasonal conditions are unknown. As an example, 2010/2011 has been an extremely wet year and, consequently, Council will finish the year with an estimated deficit of \$660,000 due entirely to a dramatic drop in water sales.

As a result of these financial challenges, and in order to maintain its 30 year financial plan and capital works programme, Council's 2011/2012 Management Plan provides for an increase in the annual availability charge for a standard 20mm service from \$124.00 per year to \$160.00 per year, with larger services increasing respectively, and consumption charges increasing by 8% from \$1.70 to \$1.84. Overall, with these increased charges, Council's total revenue from water charges is estimated to increase by 13.26%, with the typical residential bill of 254 kilolitres per year estimated to increase by 12.5%. The Management Plan provides for a balanced budget, after transferring a net \$687,759 into the Capital Works Reserve.



In the Lake Rowlands supply area, the Management Plan provides for Section 64 developer charges to increase to \$8,478 per ET for all new lots created by subdivision and the capital contribution charge for developments on existing vacant unconnected land, not created by subdivision (in-fill blocks), to increase to \$3,666. All revenue from developer charges and capital contribution charges is transferred to the Capital Works Reserve to supplement funding for infrastructure upgrades and replacement.

The capital works program for 2011/2012 includes the replacement of AC water mains in South Canowindra at an estimated cost of \$220,807 and provision of a powder activated carbon system at the Blayney Water Filtration Plant at an estimated cost of \$80,000. Council's major capital works programme of trunk main renewal is scheduled to commence in 2013/2014.

Water Charges 2011-2012

Water Charges (Per Kilolitre)	<i>Residential and Rural</i>	First 450 kilolitres per year	\$1.84
		After 450 kilolitres per year	\$2.76
		<i>Non Residential</i>	\$1.84
		<i>Industrial</i>	\$1.84
		<i>Standpipe Sales</i>	\$5.00
Water Charges - Quandialla (Per Kilolitre)		First 200 kilolitres per quarter	\$1.38
		After 200 kilolitres per quarter	\$2.28
		<i>Standpipe Sales</i>	\$6.00
Availability Charges (Per Annum)		20mm	\$160.00
		25mm	\$250.00
		32mm	\$410.00
		40mm	\$640.00
		50mm	\$1,000.00
		80mm	\$2,560.00
		100mm and over	\$4,000.00
	Fire Service (restricted to fire use only)	\$160.00	
	Unconnected built upon properties	\$80.00	
Quandialla Availability Charges		Connected or disconnected – 20mm Per Annum	\$464.00

Pro Rata Water Account

Your current water account reflects the above increases to the water usage charges, and has been applied pro-rata from 1 July 2011 up until the date of the meter read. Water consumed before 1 July 2011 has been pro-rated at the 2010-11 tariff.



Recognition of Chairman

In the recent Queen's Birthday Honours list, the Chairman of CTW, Cr John Farr, was awarded the Order of Australia Medal (OAM) for his services to local government and the community.

As well, at the recent 2011 Annual Shires' Conference, Cr Farr was presented with an Outstanding Service Award for his 28 continuous years on the Council of CTW and his 16 continuous years as Chairman.



Cr John Farr OAM

Saving Water

Central Tablelands Water is a proud member & supporter of the Savewater!® Alliance, a not-for-profit organisation designed to help you save water and contribute to a sustainable future.

Visit the savewater.com.au website for a wealth of information on water conservation for around the home, business, farm or school.



Did you know...?

Nearly half of all water consumed in the home is used in the bathroom.

20% of that water is flushed down the toilet!

Your Water Account

There are a number of payment options available to CTW customers, and these are detailed on the bottom of your current account.

Having Trouble Paying Your Account?

If you are unable to pay your account by the due date you can contact us to make an alternative payment arrangement to suit your circumstances.

Tenants and Landlords

Property owners will receive all water accounts and are responsible for their payment.

A number of landlords have lease agreements that stipulate that the tenant is responsible for the water usage or consumption charge. The billing of tenant's is the owners or agents responsibility.

Central Tablelands Water will not be involved in any arrangement to collect money from tenants.

DEFT Payment System

As CTW closed its DEFT account in July 2010, consumers must ensure that when making a payment at any Australia Post outlet they present their current account for scanning.

Consumers using the Bpay facility should ensure that they are using the correct Bpay Biller code and reference number, as shown on your payment slip on your current account.

Any payments made using DEFT will not be sent to CTW, and you will be responsible to recover these funds with your financial institution.

CTW Joins Bottle Water Alliance

Bottled water is an environmental menace and, when you consider all the facts, a sheer waste of money. The charge for one litre of bottled water is up to 2,500 times the cost of tap water.

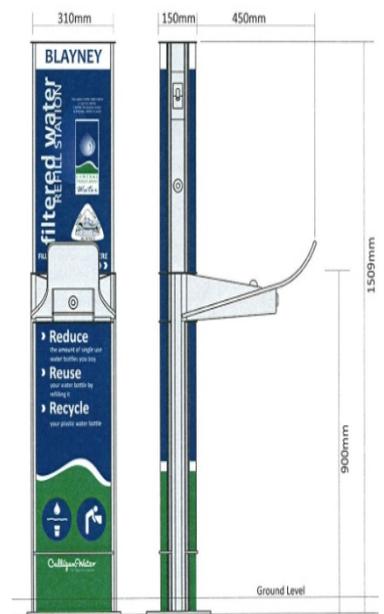
The increase in bottled water's popularity has also given rise to major environmental problems. Australia is drowning in a sea of plastic bottles, which create massive amounts of landfill and litter in our streets. And significant resources are needed to bottle, transport and refrigerate water, especially if that water is imported from overseas.

The manufacture of bottles for water squanders a non-renewable resource - oil. The road and air miles generated by transporting bottled water are a significant generator of greenhouse gases. The refrigeration needed for bottled water also causes emissions. And bottled spring water can sometimes put unsustainable pressure on natural aquifers.

From a quality point of view, Australians are able to drink some of the best tap water in the world. But where people are unsure of their local tap water quality, switching to filtered tap water is an environmental and financial win-win for everyone.

More than a billion people around the world do not have access to safe drinking water. In Australia, we have the luxury of quality tap water, yet despite this:

- Australians spend more than half a billion dollars a year on bottled water. Last year, the sale of bottled water increased by 10 percent.
- Producing and delivering a litre of bottled water can emit hundreds of times more greenhouse gases than a litre of tap water.
- In many cases, a litre of bottled water is more expensive than a litre of petrol.
- Department of Environment and Climate Change estimates that 200ml of oil is used to produce, package, transport and refrigerate each litre of bottled water. As a result, at least 50 million litres of oil is used in the manufacture and distribution of bottled water in Australia every year.
- Australia recycles only 36% of PET (polyethylene terephthalate) plastic drink bottles, therefore, with 582.9 million litres of bottled water produced in 2009-10, 373 million plastic bottles ended up as waste.



Bottle Filling Station and Bubbler

CTW has entered into a joint agreement with Blayney and Cabonne Councils to install at least one water bottle filling station each year in a suitable location within a town or village in their Shire.

The first bottle filling station is being installed in Heritage Park Blayney.

It is important to remember that the less water you use, the less you pay – so being waterwise really does pay off

Central Tablelands Water

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BLAYNEY NSW 2799

Ph: (02) 6368 2208
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For 24 hour emergency service,
please phone:

Blayney, Carcoar, Lyndhurst,
Mandurama, Millthorpe
(02) 6368 2208

Canowindra, Cargo, Cudal,
Eugowra, Manildra, Cowra Rurals
(02) 6344 1147

Grenfell, Quandialla
(02) 6343 2232

Monitoring Your Water Usage

Central Tablelands Water reads your meter and issues your water account every three (3) months and calculates the amount of water that has been used since the last reading.

Monitoring your water usage on a regular basis will help you understand how much water you are using and alert you to any unusual spikes in water consumption that may be the result of a water leak at your property that your plumber can fix.



If a break or leak occurs on the property side of the water meter box, repairs are the property owner's responsibility and you should contact a certified plumber immediately.

For more information go to www.ctw.nsw.gov.au or contact the CTW office for a fact sheet.